IRADIMED CORPORATION

DERS FREQUENTLY ASKED QUESTIONS

1.	Number of allowable drug entries?	Up to 50
2.	May I use our current drug library template?	The MRidium DERS software platform is proprietary and therefore not compatible with other vendor formats. Please do not **'cut and paste'** from your Alaris, Hospira, Baxter, etc. template onto the MRidium DERs template as the formatting is not the same and may result in programming errors.
3.	What types of drugs are typically included?	Typically only critical infusions i.e., Vasopressors, Cardiac Drugs, Insulin, Heparin, Sedatives, Paralytics and Anesthesia infusions are included.
4.	Is a 'Server' required? Does the software 'upload' wirelessly?	The DERS library is programmed onto a Memory Card which is then installed directly into the MRidium MRI infusion pump therefore no server is required. Wireless uploading is not currently available.
5.	Am I able to program the SD Memory Card directly from a PC?	The DERS 'Creator' software is installed within the MRidium MRI infusion pump. All DERS library entries are manually programmed directly thru the pump interface onto the library software.
6.	How do I designate my 'Adult' entries from 'Pediatric'?	When entering 'Pediatric' infusions…please indicate them on the template as 'PED' or 'P' to distinguish them from the 'Adult Doses'. Typically the 'Adult' infusions are entered first…followed by the 'Pediatric' entries so as to distinguish them apart. **Please refer to the 'Adult/Pediatric' sample template attached to this email.**
7.	Does the DERS generate 'USE' reports for statistical tracking?	Not at this time.
8.	Is there a 'Wild Card' option for Dosing or Concentration parameters?	No. Dosing 'Unit's and all 'Concentration Values' are required.
9.	Once I send in the DERS template what is the typical turn-around time?	Once the DERS template has been reviewed for any necessary revisions and those revisions have been implemented and the template re-submitted….the typical turn-around time is 15 business days. **Please Note: Once the final template has been submitted and the programming process has been implemented that any DERS template changes 'mid-process' will incur an additional charge.**
10.	What is the process once I receive the DERS software package?	The validation process is as follows: 1. Once you receive the software please go to https://dersvalidation.acuityscheduling.com to schedule your 'DERS Validation' appointment. 2. Validation will require you have an actual pump to visualize the DERs menus and programming as well as a copy of your final template. It may be easier to validate the DERS where you have access to your template on a computer verses a paper copy. 3. We will go thru the library entry by entry to check for accuracy….if minor revisions/adjustments are necessary we will make them on the spot. 4. Once the DERS is validated as being accurate and you have signed and returned the 'Validation Release' form…the software may be then be implemented and released for patient use. **Please Note: Only minor adjustments to the software during validation will be permissible. Changes such as adding/deleting drug entries will necessitate a 're-issue' charge of $250.00.**